

PHARMACY BENEFITS WITH VOLUNTARY SMART90

All the details of your pharmacy partner Express Scripts (ESI)

Collective Health partners with ESI to get you the medication you need. You can find all of your pharmacy claims in your MyCollective account with dates and costs listed all in one place.

Receive 90-day maintenance fills

This plan has special rules for maintenance medications. Maintenance medications are typically prescribed for chronic, long-term conditions and taken on a regular basis.

Not sure if your medication is a "maintenance med"? Call our Member Advocate team for help.

SMART90 PROGRAM

- Your maintenance medication has the option to be filled at a 90-day amount at in-network Smart90 pharmacies.
- You can also sign up for mail order prescriptions to get your medication straight to your door.



Two ways to set up prescription mail order

1

Calling ESI directly

Give ESI a call at 888-848-4452 to set up your new mail order prescriptions.

2

Mailing in a form

To receive a form, reach out to our Member Advocate team with a secure message in your account or by giving us a call.

Prior Authorizations

Certain medications may require a prior authorization (PA). A PA is required when a medication is not available in the pharmacy formulary.

UPDATING THE PA WITH ESI

- Your prescribing doctor will need to contact ESI. Have them call 800-753-2851 to update the prescription.
- Was a PA already submitted with your previous insurance plan? We can help with that. Reach out to our Member Advocate team for help.