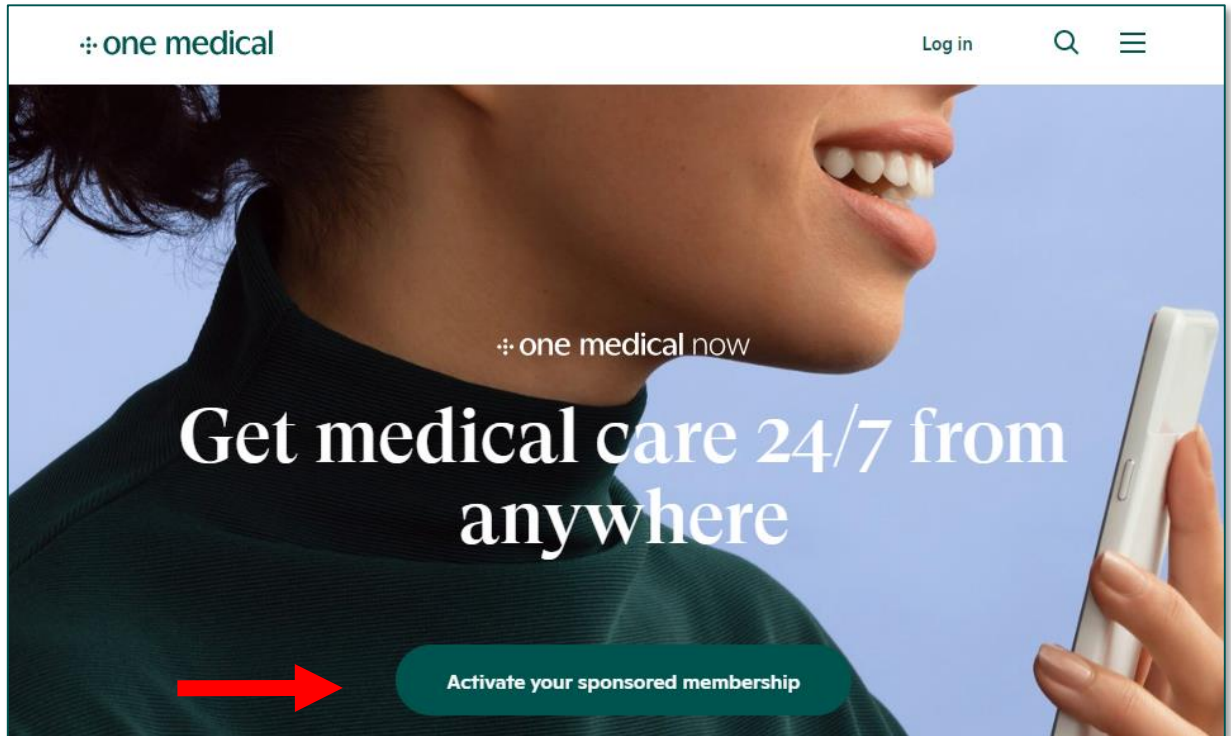


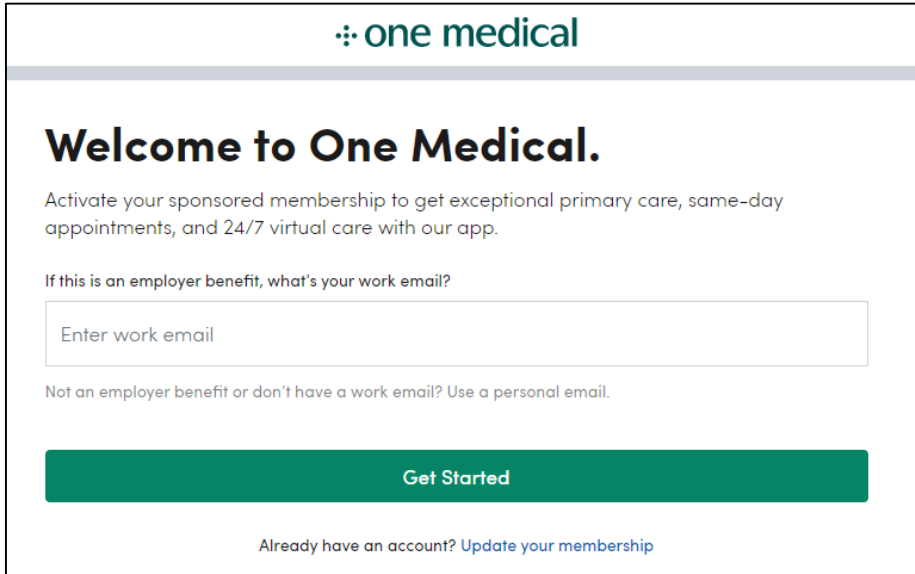
To access care through One Medical Now, you must first create an online account.

1. Visit www.onemedical.com/mynow and click 'Activate your sponsored membership'



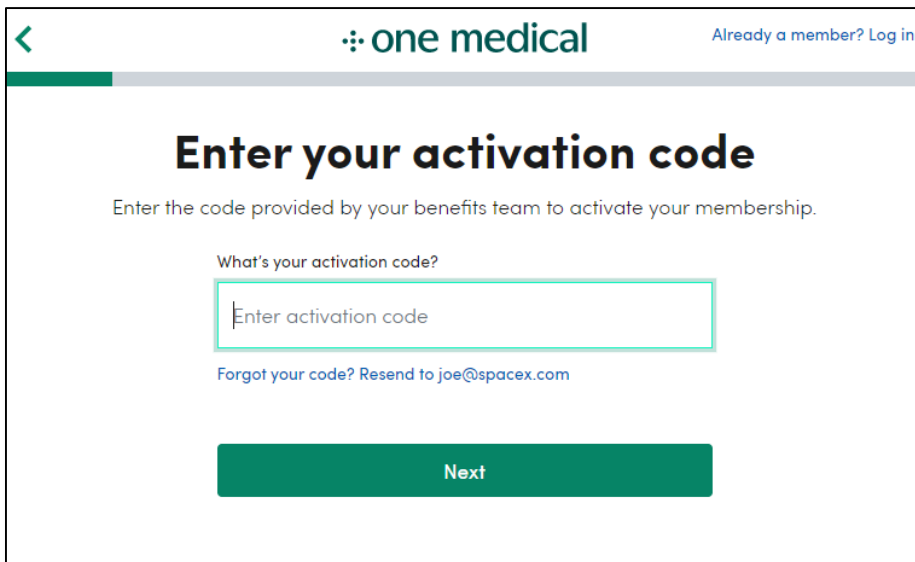
***NOTE:** If you have an existing One Medical membership and you have since moved to a location where One Medical does not have physical offices, like Texas, please email techsupport@onemedical.com to update your location to "Virtual" and the One Medical team will update your profile. It's important to update your location, because One Medical has customized the experience for One Medical Now (virtual care) members.

2. Enter your SpaceX e-mail.



The screenshot shows the One Medical welcome page. At the top is the One Medical logo. Below it is the heading "Welcome to One Medical." followed by a sub-heading: "Activate your sponsored membership to get exceptional primary care, same-day appointments, and 24/7 virtual care with our app." There is a question: "If this is an employer benefit, what's your work email?" with a text input field containing the placeholder "Enter work email". Below this is a note: "Not an employer benefit or don't have a work email? Use a personal email." At the bottom is a large green button labeled "Get Started" and a link: "Already have an account? Update your membership".

3. Enter our company code: **SXJCXOM15**



The screenshot shows the One Medical activation code screen. At the top left is a back arrow, and at the top right is the text "Already a member? Log in". The One Medical logo is centered at the top. The main heading is "Enter your activation code" with a sub-heading: "Enter the code provided by your benefits team to activate your membership." Below this is a question: "What's your activation code?" with a text input field containing the placeholder "Enter activation code". Below the input field is a link: "Forgot your code? Resend to joe@spacex.com". At the bottom is a large green button labeled "Next".

4. Select the type of membership you would like to create.

5. Complete the requested information (i.e., Name, Date of Birth, Sex, Contact Information, etc.)

6. Review and accept the Terms of Service and HIPAA Notice.

Terms of Service and HIPAA Notice

I am at least 18 years of age and I have read and accept:

Membership Terms of Service	<input type="button" value="I agree"/>
Medical Terms of Service	<input type="button" value="I agree"/>
Privacy Policy	<input type="button" value="I agree"/>

I acknowledge receipt of the following:

Notice of HIPAA Privacy Practices	<input type="button" value="I acknowledge"/>
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