The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 844-803-0209 or visit join.collectivehealth.com/spacex. For definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 844-803-0209 to request a copy.

Important Questions	Answers	Why This Matters
What is the overall <u>deductible</u> ?	For in- <u>network</u> services: \$1,500/Individual, \$3,000/Family For out-of- <u>network</u> services: \$4,500/Individual, \$9,000/Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the policy, the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay.
Are there services covered before you meet your <u>deductible</u> ?	Yes. In- <u>network preventive care</u> services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits.
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For in- <u>network</u> services: \$4,500/Individual, \$9,000/Family For out-of- <u>network</u> services: \$13,500/Individual, \$27,000/Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billed charges, and health care this <u>plan</u> doesn't cover are not included.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See join.collectivehealth.com/spacex or call 844-803-0209 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider</u> <u>network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance</u> <u>billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.				
Common			u Will Pay	Limitations, Exceptions, & Other
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Primary care visit to treat an injury or illness	20% coinsurance	40% coinsurance	Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> .
	<u>Specialist</u> visit	20% coinsurance	40% coinsurance	Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> .
If you visit a health care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No charge	40% <u>coinsurance</u>	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. In- <u>network</u> : <u>Deductible</u> does not apply. Out-of- <u>network</u> : Subject to <u>deductible</u> and <u>balance billing</u> .
If you have a test	Diagnostic test (x-ray, blood work)	20% coinsurance	40% <u>coinsurance</u>	Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> . May require <u>prior authorization</u> .
If you have a test	Imaging (CT/PET scans, MRIs)	20% coinsurance	40% coinsurance	Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> . May require <u>prior authorization</u> .
If you need drugs to treat your illness or	Generic drugs	Retail (30-day) & Mail order (90-day): 20% <u>coinsurance</u>	Not covered	Generic, preferred & non-preferred brand
<b>condition</b> More information about	Preferred brand drugs	Retail (30-day) & Mail order (90-day): 20% <u>coinsurance</u>	Not covered	drugs: Subject to <u>deductible</u> . Self-administered injectable drugs: Subject to
prescription drug coverage is available	Non-preferred brand drugs	Retail (30-day) & Mail order (90-day): 20% coinsurance	Not covered	deductible.
by calling Collective Health Member	Specialty drugs	Retail (30-day) & Mail order (90-day): Cost varies depending on drug tier	Not covered	Your <u>plan</u> will require you to obtain specialty medications through Express Scripts' home delivery service (Accredo) or you will owe the
Advocates at 844-803- 0209.	Self-administered injectables	Retail (30-day): 30% <u>coinsurance</u> (Maximum payment of \$150)	Not covered	full cost of the drug when you fill this medication.

For more information about limitations and exceptions, see the plan or policy document at join.collectivehealth.com/spacex.

Common	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other
Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
		Mail order (90-day): 30% <u>coinsurance</u> (Maximum payment of \$300)		
If you have outpatient	Facility fee (e.g. ambulatory surgery center)	20% coinsurance	40% <u>coinsurance</u>	Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> . May require <u>prior authorization</u> .
surgery	Physician/surgeon fees	20% coinsurance	40% <u>coinsurance</u>	Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> . May require <u>prior authorization</u> .
	Emergency room care	20% coinsurance	20% coinsurance	Subject to in-network deductible.
If you need immediate medical attention	Emergency medical transportation	20% coinsurance	20% coinsurance	Subject to in-network deductible.
	<u>Urgent care</u>	20% coinsurance	40% coinsurance	Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> .
	Facility fee (e.g. hospital room)	20% coinsurance	40% <u>coinsurance</u>	Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> . May require <u>prior authorization</u> .
lf you have a hospital stay	Physician/surgeon fees	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> . May require <u>prior authorization</u> .

Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
If you need mental health, behavioral health, or substance abuse services	Outpatient services	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Office Visits: Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> . Intensive Outpatient: Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> . May require <u>prior authorization</u> .
	Inpatient services	20% coinsurance	40% coinsurance	Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> . May require <u>prior authorization</u> .
	Office visits	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> . Maternity care may include tests and services described elsewhere in the SBC (e.g. ultrasound). <u>Cost sharing</u> does not apply for <u>preventive services</u> .
If you are pregnant	Childbirth/delivery professional services	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> . May require <u>prior authorization</u> .
	Childbirth/delivery facility services	20% coinsurance	40% <u>coinsurance</u>	Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> . May require <u>prior authorization</u> .
	Home health care	20% coinsurance	40% coinsurance	Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> . 100 day limit every year.
If you need help recovering or have	Rehabilitation services	Physical, Occupational, & Speech Therapy: 20% coinsurance	Physical, Occupational, & Speech Therapy: 40% <u>coinsurance</u>	Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> .
other special needs	Habilitation services	20% coinsurance	40% coinsurance	Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> .
	Skilled nursing center	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> . 100 day limit every year.

For more information about limitations and exceptions, see the plan or policy document at join.collectivehealth.com/spacex.

Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
				May require prior authorization.
	Durable medical equipment	20% coinsurance	40% coinsurance	Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> . May require <u>prior authorization</u> .
	Hospice services	20% coinsurance	40% coinsurance	Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> . May require <u>prior authorization</u> .
If your child needs dental or eye care	Children's eye exam	Not covered	Not covered	Children's eye exams are covered as required under <u>preventive care</u> . See vision plan for other coverage.
	Children's glasses	Not covered	Not covered	See vision plan for coverage.
	Children's dental check-up	Not covered	Not covered	See dental plan for coverage.

## **Excluded Services & Other Covered Services**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
Cosmetic surgery	<ul> <li>Dental care (Adult)</li> </ul>	<ul> <li>Dental care (Child)</li> </ul>		
Glasses (Child)	<ul> <li>Long-term care</li> </ul>	<ul> <li>Non-emergency care when traveling outside the</li> </ul>		
Private duty nursing	<ul> <li>Routine eye care (Adult)</li> </ul>	U.S.		
Weight loss programs	Routine foot care			
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)				
<ul> <li>Acupuncture (30 session limit every year)</li> </ul>	<ul> <li>Bariatric surgery</li> </ul>	<ul> <li>Chiropractic care (30 session limit every year)</li> </ul>		

Hearing aids

Infertility treatment

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, you can contact Collective Health at 844-803-0209. You can also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.

For more information about limitations and exceptions, see the plan or policy document at join.collectivehealth.com/spacex.

#### Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

#### Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 844-803-0209. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 844-803-0209. Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 844-803-0209.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 844-803-0209.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
) months of in-network pre-natal care
and a hospital delivery)

∎ The <u>plan's</u> overall <u>deductible</u>	\$1,500
Specialist coinsurance	20%
Hospital (facility) <u>coinsurance</u>	20%

# This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (*ultrasounds and blood work*) Specialist visit (*anesthesia*)

# Total Example Cost\$12,700

### In this example, Peg would pay:

Cost Sharing		
Deductibles	\$1,500	
Copayments	\$0	
Coinsurance	\$2,200	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$3,760	

Managing Joe's Type 2 Diabe	tes
(a year of routine in-network ca of a well-controlled condition)	
■ The <u>plan's</u> overall <u>deductible</u>	\$1,500
Specialist coinsurance	20%
Hospital (facility) <u>coinsurance</u>	20%

#### This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*) Diagnostic tests (*blood work*) Prescription drugs Durable medical equipment (*glucose meter*)

Total Example Cost	\$5,600
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#### In this example, Joe would pay:

Cost Sharing		
\$1,500		
\$0		
\$800		
What isn't covered		
\$20		
\$2,320		

# **Mia's Simple Fracture**

(in-network emergency room visit and follow-up care)

The plan's overall deductible	\$1,500
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- <u>Specialist</u> coinsurance 20%
- Hospital (facility) <u>coinsurance</u> 20%

## This EXAMPLE event includes services like:

Emergency room care *(including medical supplies)* Diagnostic test *(x-ray)* Durable medical equipment *(crutches)* Rehabilitation services *(physical therapy)* 

Total Example Cost	\$2,800
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#### In this example, Mia would pay:

Cost Sharing	
Deductibles	\$1,500
Copayments	\$0
Coinsurance	\$300
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,800