for Covered Services SpaceX: EPO (Collective Health)

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 844-803-0209 or visit join.collectivehealth.com/spacex. For definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 844-803-0209 to request a copy.

Important Questions	Answers	Why This Matters
What is the overall deductible?	For in- <u>network</u> services: \$500/Individual, \$1,000/Family For out-of- <u>network</u> services: Not covered.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. In-network preventive care and certain other services are covered before you meet your deductible. See services marked "Deductible does not apply" in the Limits, Exceptions & Other Important Information column of the Common Medical Events table below.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits.
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For in- <u>network</u> services: \$3,400/Individual, \$6,800/Family For out-of- <u>network</u> services: Not covered.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billed charges, and health care this <u>plan</u> doesn't cover are not included.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .

Will you pay less if you use a <u>network provider</u> ?	Yes. See join.collectivehealth.com/spacex or call 844-803-0209 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.</u>
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common		What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
	Primary care visit to treat an injury or illness	\$25 <u>copay</u> /visit	Not covered	Deductible does not apply.	
If you visit a health	Specialist visit	\$40 copay/visit	Not covered	Deductible does not apply.	
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No charge	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. <u>Deductible</u> does not apply.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	15% coinsurance	Not covered	Subject to <u>deductible</u> . May require <u>prior authorization</u> .	
If you have a test	Imaging (CT/PET scans, MRIs)	15% coinsurance	Not covered	Subject to <u>deductible</u> . May require <u>prior authorization</u> .	
If you need drugs to	Generic drugs	Retail (30-day) & Mail order (90-day): \$10 copay	Not covered	Generic, preferred, non-preferred brand &	
treat your illness or condition More information about prescription drug coverage is available by calling Collective Health Member	Preferred brand drugs	Retail (30-day): \$30 <u>copay</u> Mail order (90-day): \$60 <u>copay</u>	Not covered	specialty drugs: <u>Deductible</u> does not apply. Self-administered injectable drugs: <u>Deductible</u> does not apply.	
	Non-preferred brand drugs	Retail (30-day): \$60 <u>copay</u> Mail order (90-day): \$120 <u>copay</u>	Not covered	Your <u>plan</u> will require you to obtain specialty medications through Express Scripts' home delivery service (Accredo) or you will owe the	
	Specialty drugs	Retail (30-day) & Mail order (90-day): Cost varies depending on drug tier	Not covered	full cost of the drug when you fill this medication.	

Common		What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
Advocates at 844-803- 0209.	Self-administered injectables	Retail (30-day): 30% coinsurance (Maximum payment of \$150) Mail order (90-day): 30% coinsurance (Maximum payment of \$300)	Not covered		
If you have outpatient	Facility fee (e.g. ambulatory surgery center)	15% coinsurance	Not covered	Subject to <u>deductible</u> . May require <u>prior authorization</u> .	
surgery	Physician/surgeon fees	15% coinsurance	Not covered	Subject to <u>deductible</u> . May require <u>prior authorization</u> .	
	Emergency room care	15% coinsurance	15% coinsurance	Subject to in-network deductible.	
If you need immediate medical attention	Emergency medical transportation	15% coinsurance	15% coinsurance	Subject to in- <u>network</u> <u>deductible</u> .	
	<u>Urgent care</u>	\$25 <u>copay</u> /visit	Not covered	Deductible does not apply.	
If you have a hospital	Facility fee (e.g. hospital room)	15% coinsurance	Not covered	Subject to <u>deductible</u> . May require <u>prior authorization</u> .	
stay	Physician/surgeon fees	15% coinsurance	Not covered	Subject to <u>deductible</u> . May require <u>prior authorization</u> .	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Office Visits: \$25 copay/visit Intensive Outpatient: 15% coinsurance	Office Visits: 40% coinsurance Intensive Outpatient: Not covered	Office Visits: In-network: Deductible does not apply. Out-of-network: Subject to in-network deductible and balance billing. Intensive Outpatient: Subject to deductible. May require prior authorization.	
	Inpatient services	15% <u>coinsurance</u>	Not covered	Subject to <u>deductible</u> . May require <u>prior authorization</u> .	
If you are pregnant	Office visits	PCP Visits: \$25 copay/visit Specialist Visits: \$40 copay/visit	Not covered	Deductible does not apply. Maternity care may include tests and services described elsewhere in the SBC (e.g. ultrasound). Cost sharing does not apply for preventive services.	

Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Childbirth/delivery professional services	15% coinsurance	Not covered	Subject to <u>deductible</u> . May require <u>prior authorization</u> .
	Childbirth/delivery facility services	15% coinsurance	Not covered	Subject to <u>deductible</u> . May require <u>prior authorization</u> .
	Home health care	15% coinsurance	Not covered	Subject to <u>deductible</u> . 100 day limit every year.
	Rehabilitation services	Physical, Occupational, & Speech Therapy: \$25 copay/session	Not covered	Deductible does not apply.
If you need help	Habilitation services	\$25 <u>copay</u> /session	Not covered	Deductible does not apply.
recovering or have other special needs	Skilled nursing center	15% coinsurance	Not covered	Subject to <u>deductible</u> . 100 day limit every year. May require <u>prior authorization</u> .
	Durable medical equipment	15% coinsurance	Not covered	Subject to <u>deductible</u> . May require <u>prior authorization</u> .
	Hospice services	15% <u>coinsurance</u>	Not covered	Subject to <u>deductible</u> . May require <u>prior authorization</u> .
If your child needs	Children's eye exam	Not covered	Not covered	Children's eye exams are covered as required under <u>preventive care</u> . See vision plan for other coverage.
dental or eye care	Children's glasses	Not covered	Not covered	See vision plan for coverage.
	Children's dental check-up	Not covered	Not covered	See dental plan for coverage.

Excluded Services & Other Covered Services

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Glasses (Child)
- Private duty nursing
- Weight loss programs

- Dental care (Adult)
- Long-term care
- Routine eye care (Adult)
- Routine foot care

- Dental care (Child)
- Non-emergency care when traveling outside the U.S.

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (30 session limit every year)
- Bariatric surgery

• Chiropractic care (30 session limit every year)

Hearing aids

Infertility treatment

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, you can contact Collective Health at 844-803-0209. You can also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 844-803-0209.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 844-803-0209.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 844-803-0209.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 844-803-0209.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$500
One stalled as many	#40

Specialist copay \$40Hospital (facility) coinsurance 15%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700
--------------------	----------

In this example, Peg would pay:

Cost Sharing		
Deductibles	\$500	
Copayments	\$10	
Coinsurance	\$1,800	
What isn't covered		
Limits or exclusions		
The total Peg would pay is	\$2,370	

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

The <u>plan's</u> overall <u>deductible</u>	\$500
Specialist copay	\$40

■ Hospital (facility) <u>coinsurance</u> 15%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
--------------------	---------

In this example, Joe would pay:

Cost Sharing		
Deductibles	\$500	
Copayments	\$800	
Coinsurance	\$60	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$1,380	

Mia's Simple Fracture

(in-network emergency room visit and follow-up care)

■ The plan's overall deductible	\$500
■ <u>Specialist</u> <u>copay</u>	\$40
■ Hospital (facility) coinsurance	15%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

In this example, Mia would pay:

Cost Sharing	
Deductibles	\$500
Copayments	\$200
Coinsurance	\$200
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$900